



## Refund & Cancellation Policy

Thank you for choosing our online courses platform. We aim to provide high-quality digital learning services. Please read this Cancellation and Refund Policy carefully before purchasing any course.

### 1. Course Access & Digital Nature of Services

All courses provided through our platform are digital products delivered electronically. Once access to a course has been granted, the service is considered started.

### 2. Cancellation Policy

- You may cancel your enrollment **before accessing the course content** to be eligible for a full refund.
- Once you have accessed the course materials, started lessons, downloaded content, or attended live sessions, the enrollment **cannot be canceled**.

### 3. Refund Policy

Refunds may be granted in the following cases:

- **Full Refund**
  - If cancellation is requested within **[e.g., 24 or 48 hours]** of purchase **and** the course has not been accessed.
  - If the course is canceled by us or becomes unavailable.
- **Refunds will not be provided in the following cases:**
  - **After the course has been accessed, started, or completed.**
  - **For dissatisfaction due to personal expectations, schedule conflicts, or lack of usage.**
  - **For promotional, discounted, or special-offer courses (unless otherwise stated).**

### 4. Subscription Courses (if applicable)

- **For subscription-based services:**
  - **You may cancel your subscription at any time without refund.**
- Cancellation will stop future billing, but **no refund** will be issued for the current billing period.



## 5. How to Request a cancellation or Refund

To request a cancellation or refund, please contact us at:

- **Email:** [info@mylifestyle.net](mailto:info@mylifestyle.net)

Please include your full name, registered email, course name, and payment reference number.

## 6. Processing Time

Approved refunds will be processed within **[7–14] business days**, depending on your payment provider and bank policies.

## 7. Policy Changes

We reserve the right to modify this Cancellation and Refund Policy at any time. Changes will be effective immediately upon posting on our website.